

*Hanoi, December 28, 2012*

**EDUCATION QUALITY ASSURANCE STRATEGY OF  
HANOI NATIONAL UNIVERSITY  
(*Period 2013-2020, vision 2030*)**

The Strategy for Ensuring the Quality of Education of Vietnam National University (VNU) to 2020, with a vision to 2030 is formulated to implement the guidelines on quality assurance in the Resolution of the Fourth Party Congress of Vietnam National University, the Strategy for the Development of Vietnam National University to 2020 with a vision to 2030, the provisions of the Law on Higher Education 2012 and Vietnam's Education Development Strategy for the period 2011-2020.

This strategy is the basis for orientation for quality assurance activities in Vietnam National University in the period from now to 2020, with a vision to 2030.

**1. Vision of Quality Assurance**

The quality of education of Vietnam National University has gradually reached ASEAN and international standards, contributing to the good implementation of the mission of Vietnam National University of Vietnam, which is to train high-quality human resources, foster talents; creativity, top-notch scientific and technological research, knowledge transfer; playing a pivotal role and pioneering in the renewal of Vietnam's higher education system.

**2. Strategic Objectives for Quality Assurance**

**2.1. General objectives**

2.1.1. Quality culture in Vietnam's national education has become a core factor for carrying out training, scientific research and knowledge transfer activities;

2.1.2. Accreditation of education quality in Vietnam national universities is carried out following ASEAN and international standards;

2.1.3. The core quality assurance indicators of Vietnam National University meet the standards of advanced universities in ASEAN and in the world.

## **2.2. Specific goals**

2.2.1. By 2020, 6 member universities have an internal quality assurance system that meets the standards of the Southeast Asian University Network (AUN);

2.2.2. By 2015, there are at least 4 member universities/faculties of Vietnam National University of Vietnam that have been approved by the AUN in the direction of quality standards; by 2020, there will be at least 2 member universities of Vietnam National University that are fully in accordance with the process and meet the standards of AUN;

2.2.3. By 2015, at least 10% and by 2020, at least 40% of training programs of Vietnam National University will be self-assessed and/or certified according to VNU's standards; 100% of training programs under the strategic mission that meet the requirements of AUN must be accredited according to AUN's IA standards, at least 10% of these training programs are accredited according to international standards (e.g., ABET, AACSB, etc.) by 2020.

## **3. Solutions**

### *3.1. Human Resource Development internal quality assurance System*

Completing the network of quality assurance Centers/Departments of all units in VNU, clearly stipulating the organizational structure, functions and tasks of quality assurance Centers/Departments of member and affiliated units; improve capacity, foster professional skills for QA officials, and 2.1.2. education quality accreditation in particular; propagating extensively about the role and significance of quality assurance in implementing the mission of Vietnam National University in order to create consensus and attract all staff, lecturers and learners to actively participate in building and implementing quality culture at VNU.

### *3.2. Unit quality inspection according to international standards*

Assessment of the level of meeting the AUN standards of member universities of the Vietnam National University to invest in preparing necessary conditions for units that are close to meeting the AUN quality standards;

develop a roadmap for the unit's urban area according to AUN standards and international university comparison; carry out self-assessment of quality according to AUN standards; register with the AUN Secretariat to implement the unit-level EIA according to the roadmap.

### *3.3. Accreditation of training program quality according to international standards*

Review and plan training disciplines according to the Urban Development Roadmap; prioritizing international economic zones and comparing programs under strategic tasks, high-quality training programs, and talent training; self-assess the quality and register the program by AUN, ABET, AACSB standards, etc.; to match training programs according to the core quality assurance indicators of advanced universities.

### *3.4. Diversification of financial resources for the quality assurance*

Develop schemes according to each goal of quality assurance in order to maximize the exploitation of diverse resources inside and outside the state budget of organizations and individuals, domestically and internationally to implement the quality assurance strategy and plans.

### *3.5. Expanding domestic and international relations in service of the quality assurance*

Closely coordinate with the Ministry of Education and Training, relevant ministries, departments and branches to build an EIA agency that meets the conditions for the Ministry of Education and Training to grant an operation license.

Expand international cooperation and integration in the field of quality assurance within the framework of ASEAN and international quality assurance organizations such as AUN-QA, AQAN, APQN, INQAAHE, ABET, AACSB, etc. to comply with international standards and effectively exploit additional resources for VNU's quality assurance activities.

## **4. Implementation organization**

### *4.1. Board of Presidents*

Steadfastly advocating building a quality culture in training activities, scientific research and contributing to the social community; drastically direct, inspect and supervise and allocate appropriate support resources for the Institute

for Education Quality Assurance, functional departments, units in VNU, and unions to implement this strategy.

#### *4.2. Institute for Education Quality Assurance*

The Institute for Education Quality Assurance advises the Board of Directors in organizing the implementation of the quality assurance strategy and acts as the focal point for coordinating activities for the implementation of this Strategy; coordinates with the Inspection Board to inspect, supervise and evaluate the implementation of the education quality assurance strategy and periodically report to the VNU Urban Planning Council.

#### *4.3. Functional Departments, Department of Strategic Tasks*

The Academic Affairs Departments shall coordinate with the Financial Planning Department and the Institute for Education Quality Assurance in developing a roadmap for standard training programs and training programs under strategic tasks; The Financial Planning Department allocates appropriate funding sources for units to carry out quality assessment according to the accreditation; The Department of Science and Technology has developed a plan to strengthen the university matching indicators in terms of the number of internationally published articles (ISI); The Organization-Personnel Department develops a plan to ensure the index of scientific staff/students, coordinates with the Institute of education quality assurance to organize training and fostering full-time staff in the quality assurance, assessing the quality of education.

#### *4.4. Member units, affiliated units*

Units shall base themselves on the education quality assurance strategy for 2020 with a vision to 2030 and the education quality assurance plan of Vietnam National University for the period 2013-2015 (see Appendix) to formulate and organize the implementation and report on the implementation of this Strategy and Plan in the preliminary report. summary of the unit and other irregular reports as requested.

#### *4.5. Labor Union, Ho Chi Minh Communist Youth Union*

The Trade Union and the Ho Chi Minh Communist Youth Union integrate in programs and activities the content of building a quality culture, the spirit of

the VNU, raising the awareness and sense of responsibility of officials and employees throughout the VNU in maintaining the core values of VNU, in which high quality is one of the basic values./.

***Recipient:***

- the Board of Presidents of VNU;
- VNU Urban Planning Council;
- Offices, functional departments;
- Mass organizations;
- Member and affiliated units;
- Save: VT, Institute for Education Quality Assurance, H80.

**PP PRESIDENT  
PESTADING VICE PRESIDENT**

**(signed)**

**Phung Xuan Nha**

## ADDENDUM

### PLAN FOR EDUCATION QUALITY ASSURANCE OF VIETNAM NATIONAL UNIVERSITY FOR THE PERIOD 2013-2015

*(Enclosed with Document No. 4611/DHQGHN-ĐBCL dated December 28, 2012 of Vietnam National University on the Strategy for Ensuring Education Quality of Vietnam National University for the period of 2013-2020, vision to 2030)*

#### 1. Introduce

The Education Quality Assurance Plan of Vietnam National University (VNU) for the period of 2013-2015 aims to concretize the Education Quality Assurance Strategy of Vietnam National University from 2013 to 2020, with a vision to 2030.

This plan is the basis for member units, under the Vietnam National University to develop and implement Medium-Term Plans on quality assurance of the unit for the period of 2013-2015 and make a detailed plan for each academic year.

#### 2. Logical framework

TT	Activities	Expected Products	Start/End Time urge	Presiding Unit/Coordination	Resource
<b>1.</b>	<b>Building a quality culture and developing a quality assurance system</b>				
1.1	Consolidate and improve the quality assurance system of Vietnam National University and its members/affiliated units	<ul style="list-style-type: none"><li>- IQA System at Vietnam National University and its member units to be completed;</li><li>- 100% of management documents in the fields of assurance and economic development have been developed, supplemented and completed;</li><li>- 100% of member university and</li></ul>	2013 - 2015	Member units, affiliated units/Institute of education quality assurance	Budget and non-career revenue

TT	Activities	Expected Products	Start/End Time urge	Presiding Unit/Coordination	Resource
1.2	Raising awareness of quality assurance and building a quality culture throughout VNU	<p>affiliated units have centers/divisions stable and effective operation;</p> <ul style="list-style-type: none"> <li>- At least 50% of member university have a quality assurance system that meets the standards of the Southeast Asian University Network (AUN).</li> </ul> <p>100% of its members/affiliated units organize propaganda activities on quality assurance and quality culture to increase awareness and create consensus on the implementation of quality assurance and build quality culture.</p>	2013 - 2015	All member units, under VNU	Budget and non-career revenue
1.3	Improving the capacity of officials working in education quality assurance	<ul style="list-style-type: none"> <li>- A team of leaders with expertise in measurement and evaluation in education at the Institute of education quality assurance, quality assurance centers/departments of units affiliated to Vietnam National University are planned and fostered to improve professional capacity;</li> <li>- 100% of Quality Assurance Centers/Departments at units have full-time staff with postgraduate degrees in the field of measurement and evaluation</li> </ul>	2013 - 2015	Institute for Education Quality Assurance / Member Units, Affiliated	Budget, career revenues, scholarship sources, etc.

TT	Activities	Expected Products	Start/End Time urge	Presiding Unit/Coordination	Resource
		in education.			
1.4	Building an information system for the work of the QA	<ul style="list-style-type: none"> <li>- The database on education quality assurance is completed and used effectively;</li> <li>- 100% of member units/affiliated units of Vietnam National University publicly implement the conditions for ensuring education quality.</li> </ul>	2013 - 2015	Institute for Education Quality Assurance / Member Units, Affiliated	Budget and non-career revenue
1.5	Appraisal of the ranking and status of the quality accreditation of foreign partners affiliated with units in VNU	100% of foreign partners with training programs affiliated with units in Vietnam National University are appraised in terms of ranking and status of the EIA.	2013 - 2015	Institute for Education Quality Assurance / Member Units, Affiliated	Budget and non-career revenue
1.6	Review and evaluate the quality of international joint training programs of VNU	100% of international joint training programs being implemented at units of Vietnam National University are periodically reviewed, quality assessment.	2013 - 2015	Member/affiliated units, Institute for Education Quality Assurance consulting Expertise and	Budget and non-career revenue

TT	Activities	Expected Products	Start/End Time urge	Presiding Unit/Coordination	Resource
				Supervision	
1.7	evaluate the administration and management of the rectors of member universities in Vietnam National University and have a mechanism for effective use of assessment results	Evaluation report for 100% of principals of member university.	2013 - 2015	Member/affiliated units, Personnel Organizing Committee/Institute for Education Quality Assurance	Budget and non-career revenue
1.8	Collect feedback from learners about the subject and from stakeholders about the training program	<ul style="list-style-type: none"> <li>- 100% of subjects are collected for feedback from learners;</li> <li>- 100% of training programs are approved feedback from learners, lecturers, managers, and employers.</li> </ul>	2013 - 2015	Members/Affiliates/ Institute for Education Quality Assurance	Budget and non-career revenue
1.9	Lecturers perform self-assessment	100% of lecturers carry out self-assessment.	2013 - 2015	Members/Affiliates/ Institute for Education Quality Assurance	Budget and non-career revenue

TT	Activities	Expected Products	Start/End Time urge	Presiding Unit/Coordination	Resource
1.10	Assessment of the quality of training and scientific research support activities	The library's service activities and student support activities are registered for annual quality assessment.	2013 - 2015	Library and Information Center, Center for Student Services/Institute for Education Quality Assurance professional consultancy and supervision/Member units/subordinate units to coordinate the implementation	Budget and non-career revenue
1.11	Developing a project to establish an urban planning agency at VNU	The project was approved by the Ministry of Education and Training.	2013 - 2014	Education Quality Assurance Board/Institute of Education Quality Assurance and related units	Budget and non-career revenue
<b>2</b>	<b>Assurance and accreditation of the quality of training units and educational programs</b>				

TT	Activities	Expected Products	Start/End Time urge	Presiding Unit/Coordination	Resource
2.1	Accreditation of the quality of training units according to the standards of the Vietnam National University or AUN or reputable organizations; Carry out post-inspection quality improvement activities	<ul style="list-style-type: none"> <li>- 03 units are eligible for the 2nd cycle;</li> <li>- 04 member university implemented the mid-cycle (2014 - 2015);</li> <li>- 03 member university have been approved by the EIA in the direction of approaching quality standards in Southeast Asia; at least 01 member university that meets UAN's environmental standards in 2015 (Component 2 of VNU's Climate Planning Standards); 01 member school registers for the EIA according to AUN's standards.</li> </ul>	2013 - 2015	Member University/Affiliated Faculties/Institute for Education Quality Assurance	Budget, non-business revenues and other lawful revenue sources
2.2	training programs according to the standards of Vietnam National University and AUN; effectively implements activities to improve the quality of post-accreditation programs	<ul style="list-style-type: none"> <li>- At least 10%, the training program is self-assessed and/or qualified according to the standards of the educational program of VNU;</li> <li>- 100% of the training programs under the strategic tasks that meet the conditions prescribed by AUN are certified and meet the AUN standards.</li> </ul>	2013 - 2015	Member University/Affiliated Faculties/Training Units/Institute for Education Quality Assurance	Budget, non-business revenues and other lawful revenue sources

TT	Activities	Expected Products	Start/End Time urge	Presiding Unit/Coordinat ion	Resource
3.	<b>Benchmarking</b>				
3.1	Develop and implement an international university matching scheme to position Vietnam National University in the world higher education system according to the group of indicators on education quality assurance	Often force edge painting nation worship of the Vietnam National University.	2013 - 2015	Institute for Education Quality Assurance / Member Units, Affiliated	Budget, non-business revenues and other lawful revenue sources
3.2	Develop and implement investment policies according to matching indicators to enhance VNU's international competitiveness	Rankings and international competitiveness of vietnam national university in the rankings of webometrics, QS Asia University Rankings and QS World University Rankings have been enhanced.	2013 - 2015	Institute for Education Quality Assurance /Member units, affiliated units	Budget, non-business revenues and other lawful revenue sources